

CTT – Correios de Portugal, S.A.

Av. dos Combatentes, no. 43 – 14th Floor 1643–001 LISBOA Lisbon commercial registry and fiscal no. 500 077 568 Share Capital EUR 69,220,000.00

Announcement - Lisbon, 23 September 2024

Material information

CTT – Correios de Portugal, S.A. ("CTT"), informs that it was published today in the Official Gazette the Ordinance¹ that governs the quality-of-service indicators applicable to the provision of the Universal Postal Service to be complied with by CTT in the period that starts on 1 January 2025 up to the end of the current Concession contract.

Without prejudice to a more detailed analysis, CTT believes that the indicators now published constitute a very positive evolution when compared to the previous framework, although it could have gone farther in reducing the gap when compared to the European reference in relation to the demand level envisaged therein.

This information to the market and the general public is made under the terms and for the purposes of article 29–Q of the Portuguese Securities Code and other legislation in force in Portugal. It is also available on CTT website at:

https://www.ctt.pt/grupo-ctt/investidores/comunicados/index?language_id=1.

CTT – Correios de Portugal, S.A.

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¹ Portaria n.º 216/2024/1. Available at https://diariodarepublica.pt/dr/detalhe/portaria/216-2024-888585886.